

A Letter from the Chairman of the ERCB

Dear Neighbour,

I am writing to you because a representative of a petroleum company proposing development has recently approached you, and you may have questions. The company plans to make an application to the Energy Resources Conservation Board (ERCB) for an energy development (which may include a facility, a pipeline, or a well) on your lands or your neighbours' lands. The ERCB requires the company to either notify or personally consult with you before obtaining a licence and provide you with information that may include the documents described below. When the ERCB does not require that the documents be provided, you may request them from the company.

ERCB Public Information Documents—These include this letter, the brochure Understanding Oil and Gas Development in Alberta, EnerFAQs No. 7: Proposed Oil and Gas Development—A Landowner's Guide and the EnerFAQs series related to energy development. These documents contain information about your rights and options, as well as the roles and responsibilities of the ERCB in the regulation of Alberta's energy developments and how we can help you.

Company's Information Package—This includes sufficient information about the proposed project so that you can understand the nature, scope, and potential impacts the proposed development may have on you and your family. You will be asked to bring forward any questions or concerns you may have and to go over the specifics of the proposed development with the company representative. The company is required to answer all reasonable questions posed by you.

I encourage you to carefully review the information provided and to meet with company representatives to discuss the proposed development. The conversation should include any measures that could be put in place by the company to reduce potential impacts, alternatives to the proposal that may exist, and the overall future development proposed for your area.

If there are matters that cannot be resolved, the ERCB can provide you with more information on its Appropriate Dispute Resolution (ADR) program, which includes ERCB facilitation and third-party mediation. Unresolved issues could ultimately result in the ERCB holding a public hearing to consider the application. While the ERCB encourages all parties to first attempt to cooperatively reach agreement, all should be aware that they have the right, at any time, to request that the ERCB hold a public hearing.

If you have questions about our materials or our processes, please call the ERCB for assistance at the numbers listed on the back of this letter.

Additional information about the ERCB and its regulations are on our Web site at www.ercb.ca.

Sincerely,

Dan McFadyen.
Chairman

ERCB Field Centres and Contacts

Field Centres

Bonnyville

780-826-5352

Drayton Valley

780-542-5182

Grande Prairie

780-538-5138

High Level

780-926-5399

Medicine Hat

403-527-3385

Midnapore

403-297-8303

Red Deer

403-340-5454

St. Albert

780-460-3800

Wainwright

780-842-7570

Fort McMurray Regional Office

780-743-7214

Calgary Head Office

Customer Contact Centre

403-297-8311

Web site www.ercb.ca

Facilities Applications Group

403-297-4369 (Help line)

E-mail address

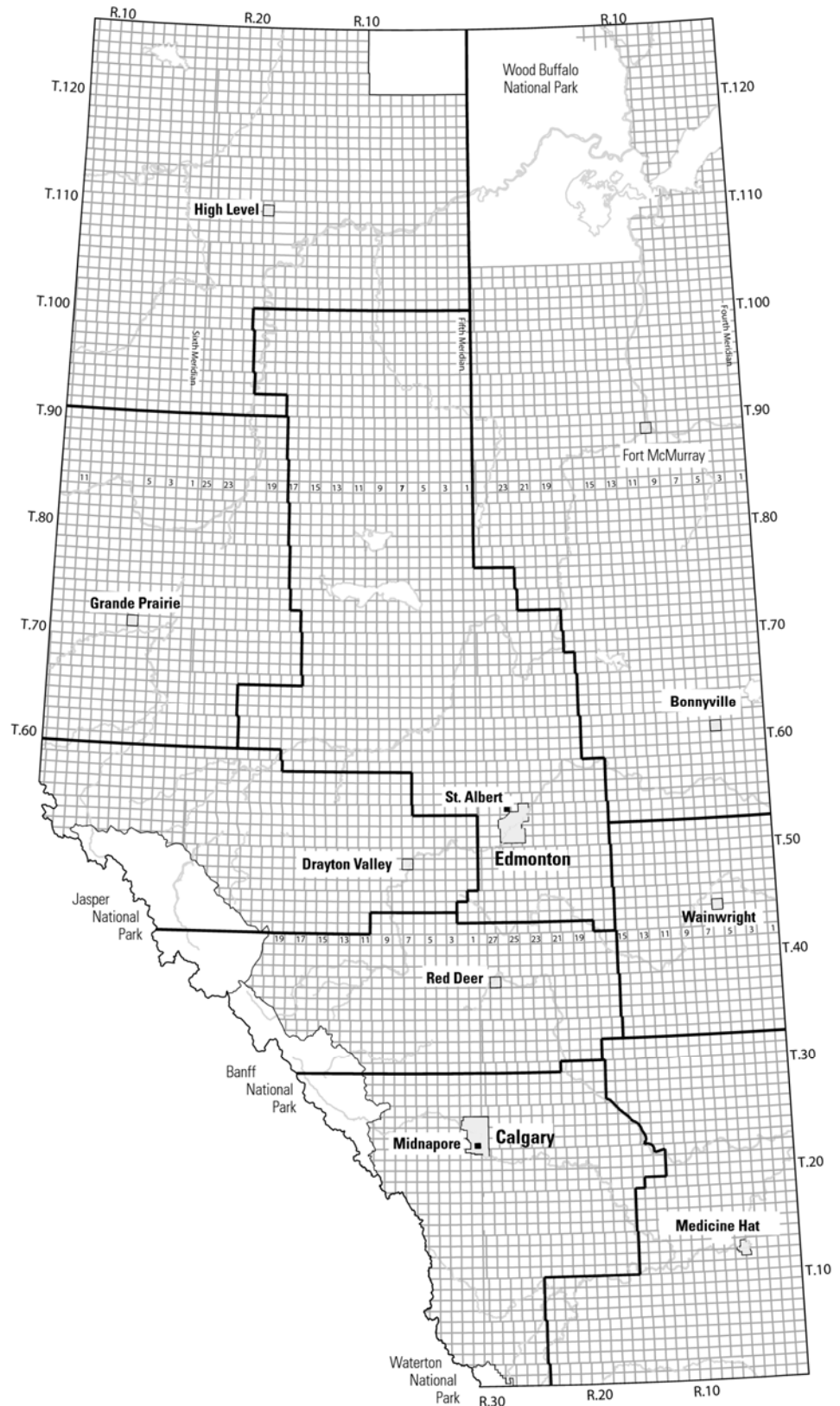
Directive56.help@ercb.ca

Facilitation Team

403-297-3700 (Help line)

E-mail address

ercb.adr@ercb.ca



To call the above numbers toll free, dial 310-0000 and follow the prompts or ask the operator for the desired number.